

System Aid for Registered Reemployment Tax Agents

Revision 4/2/2018

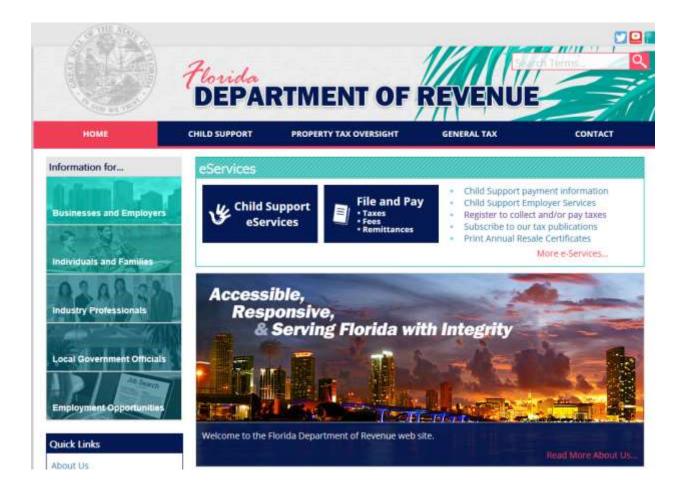
Table of Contents

I.		Introduction	2
A.		The Florida Department of Revenue (Department) Website - floridarevenue.com	2
В.		Using Electronic Services (e-Services)	2
	1)	Benefits	2
	2)	e-File and e-Pay Enrollment System - floridarevenue.com/taxes/enroll	3
C.		Ways to file your RT-6 or RT-8A electronically	4
	1)	Department's Website	4
	2)	BSWA SecureNet	4
D.		Enrollment Options	4
	1)	Online - Submitted through the Department's website	4
	2)	Batch Enrollment - Submitted through BSWA SecureNet	4
E.		To Add, Change, or Delete Agent Clients	4
II.		Filing Using the Department's Website	5
A.		Accessing BSWA File and Pay	5
В.		Reemployment Agent Login	6
C.		The Bulletin Board	6
D.		The Agent Company Listing	7
	1)	Section 1 – Search for Active Accounts by FEIN	8
	2)	Section 2 – File a RT-6 or RT-8A for an Employer	10
	3)	Section 3 – Download Agent's Client Listing	13
III.		Filing through BSWA Securenet	15
A.		Gaining Access to Securenet	15
В.		BSWA SecureNet Welcome page provides login access	16
	1)	New User Registration	16
C.		The SecureNet Maintenance page provides registration update ability	19
D.		The SecureNet Login page allows registered users to access the website	20
E.		The SendFile option provides the ability to upload a file	20
	1)	Two courtesy emails are sent from the Secure Net system for each submission	23
F.		The ReceiveFile option provides the ability to access manifests.	25
G.		The ViewLog option provides the ability to view a list of previously submitted files	26
Н.		Manifests are produced for successful and rejected submissions	27

I. Introduction

This document is intended for registered agents. New agents must register with Account Management by completing and submitting an *Application for Agent Registration* (Form RTS-9).

A. The Florida Department of Revenue (Department) Website - floridarevenue.com.

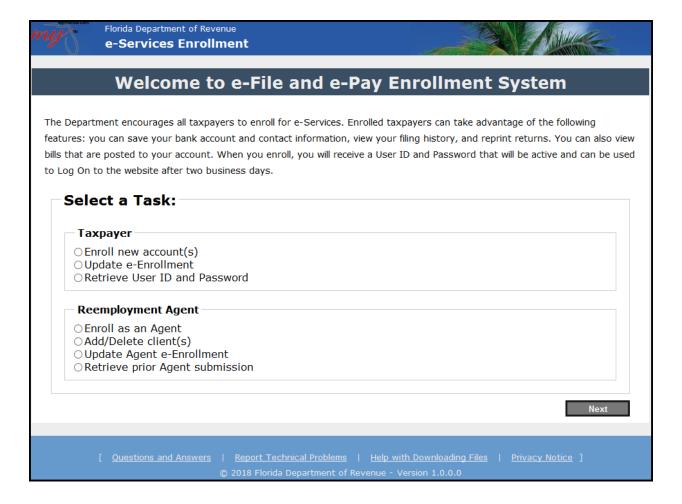


B. Using Electronic Services (e-Services)

1) Benefits

- Provides a single sign-on allowing access to file and/or pay for any clients that are linked to your Agent ID.
- Allows easy access to client listing.
- Allows maintenance of client listing by adding or deleting clients online.

2) e-File and e-Pay Enrollment System - floridarevenue.com/taxes/enroll



- Enroll as an Agent option: Use to enroll the Agent ID.
 - User ID and Password is received upon completion of enrollment.
 - Allows access to Department's File and Pay application after 48 hours.
- Add/Delete client(s) option:
 - WARNING: User ID and Password will allow Clients to access stored banking information.
- Update Agent e-Enrollment option: Use this option to:
 - Change contact information.
 - Change banking information.
 - Change filing and payment method.
- Retrieve prior Agent submission option. (Enrollment submission.)

C. Ways to file your RT-6 or RT-8A electronically

1) Department's Website

- Manual entry of return information.
- > Import a flat file for submission.
- Login Requirements:
 - ✓ Agents: Requires Agent's User ID and Password.
 - ✓ Employers: Have two possible methods:
 - User ID and Password, or
 - Alternate method using FEIN and RT Account number.

2) BSWA SecureNet

- Upload an XML file for submission.
- Requires registration on BSWA website. (see page 16)

D. Enrollment Options

1) Online - Submitted through the Department's website

A tutorial, Internet Enrollment for e-Services, is available on the Department's <u>Taxpayer</u> <u>Education</u> web page.

2) Batch Enrollment - Submitted through BSWA SecureNet

➢ If an Agent has a large number of clients to enroll, 100 or more, the Agent may be interested in developing a Batch Enrollment file. To request access to the Batch Enrollment technical specifications, send an email to Master Data Team@floridarevenue.com.

E. To Add, Change, or Delete Agent Clients

- ➤ The Department has an online Reemployment Agent Enrollment application that allows Agents to manage client listings.
- The online enrollment application for Reemployment Agents will allow agents to Enroll as an Agent, Add/Delete clients, Update Agent e-Enrollment, or Retrieve prior Agent submission.
- The quickest way to update the Agent listing is through the Department's online Agent Enrollment Application.
- To use the online Agent enrollment application, the Agent MUST be enrolled for eservices.

NOTE: Adding or Deleting clients to or from the Agent listing does NOT affect any of the e-Services profile data already on file for the taxpayer.

II. Filing Using the Department's Website

A. Accessing BSWA File and Pay

From the Department's Home page, <u>floridarevenue.com</u>, select "File and Pay."



Select "Reemployment Tax - Agents"



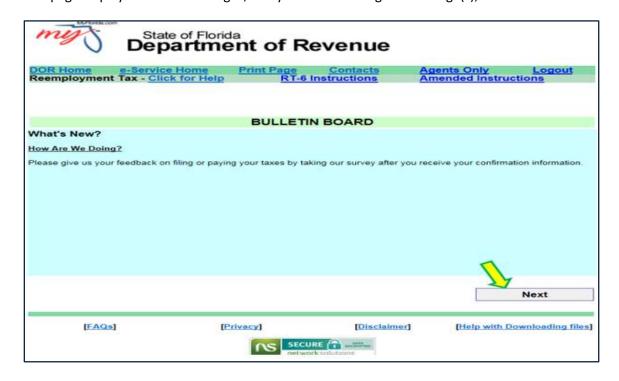
B. Reemployment Agent Login

Enter your Agent ID and Password

ne yment Tax - 9	e-Service Home Click for Help	Print Page	Contacts
		e Reemployment We ent Login Page	bsite.
		at you do not have multiple v use incorrect or multiple sub	
	Agent ID: Password:	e.g. A0001234 e.g. ABCDEFGH or 123	
		Login	
	s, this site may not appear	C using Microsoft Internet E: or function as designed. We	
[FAQs]		[Privacy]	[Disclaimer]

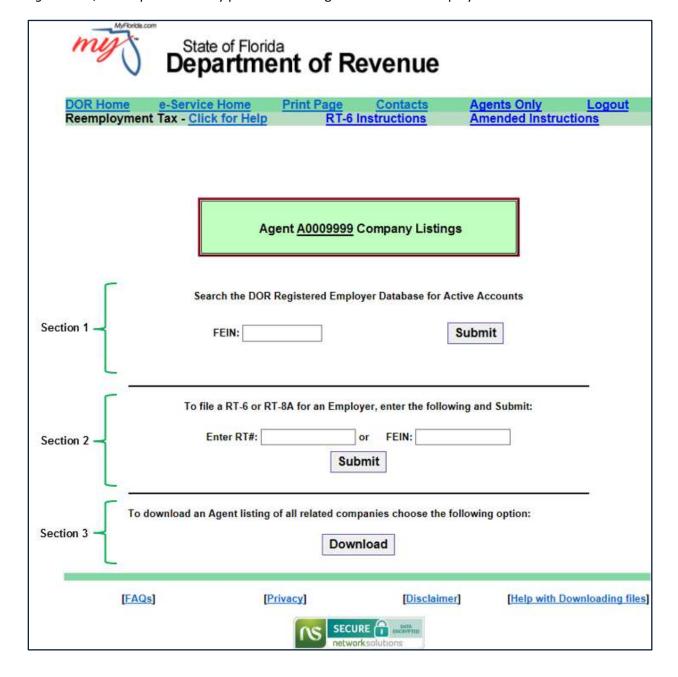
C. The Bulletin Board

This page displays alerts or messages, if any. After reviewing the message(s), click "Next" button:



D. The Agent Company Listing

<u>NOTE:</u> Section 1, Search the DOR Registered Employer Database for Active Accounts, is only available for Agents with a *Reemployment Tax Data Release Agreement* (Form RT-19) on file with the Department, which applies to those having 100 or more clients. Under the *Reemployment Tax Data Release Agreement*, the Department may provide to the Agent confidential employment information.



1) Section 1 – Search for Active Accounts by FEIN

Enter the **client FEIN** and click the "Submit" button.

State	of Florida artment	of Reven	ue		
DOR Home e-Service	Home Print	t Page Conta	cts Age	ents Only	Logout
	Agent <u>A</u> (RT-6 Instruction	/ Listings		tions
34,000.0	a RT-6 or RT-8A for	or FEIN	21	1 Submit:	
To download an A	gent listing of all re	Download	ose the following	g option:	Tri
[FAQs]	[Privacy]	SECURE (1) == network solutions	Disclaimer]	[Help with Do	wnloading files]

<u>Section 1 – If client is registered:</u> The RT#, FEIN, Name and Address is displayed.



<u>Section 1 – If client is NOT registered:</u> An error message is displayed.



2) Section 2 – File a RT-6 or RT-8A for an Employer

Enter the client RT# or FEIN and click the "Submit" button.

my De	State of Florida epartment	of Revenue		
OR Home e-Ser eemployment Tax -		RT-6 Instructions	Agents Only Amended Instruc	<u>Logout</u>
	Agent <u>A</u>	.0009999 Company Listir	ngs	
	Search the DOR Regist	tered Employer Database for	Submit	
	Fo file a RT-6 or RT-8A for Enter RT#: 9876543	or an Employer, enter the follo	owing and Submit:	
To download	d an Agent listing of all r	elated companies choose the	following option:	
[FAQs]	[Privacy	SECURE (1) DISCLAIM	ner] [Help with Do	ownloading files



DOR Home e-Service Home Print Page Contacts Agents Only Logout
Reemployment Tax - Click for Help RT-6 Instructions Amended Instructions

Joe Smith 123 Main Street Anytown, FL 98765 Access ID: A0009999 RT Account#: 0123456 FEIN/SSN: 599876543

Reporting Period	Quarterly (RT-6)	Annual (RT-7)	Reporting Period	Quarterly (RT-6)	Annual (RT-7)
DEC 2017	JAN 30, 2018	JAN 30, 2018	SEPT 2018	OCT 30, 2018	
MAR 2018	APR 27, 2018		DEC 2018	JAN 30, 2019	JAN 30, 2019
JUN 2018	JUL 30, 2018				

Choose Activity File and Pay

RT-6 Original Return

Quarterly RT-6
Import Quarterly RT-6
Check Import File Format/Quarterly RT-6

RT-8A Corrected Return

Quarterly RT-8A
Import Quarterly RT-8A
Check Import File-Format/Quarterly RT-8A

Payment Only

(Choice does NOT include a tax return)

Make a Payment Only

Other Options

View/Download Import Process Error Report(s)

Reprint Confirmation Page(s)

Cancel Submission(s)

View Canceled Submission(s)

Update e-Services Profile

Check for Bills

Change Business Address and/or Account Status

View Tax Rates

View Installments Plan

NOTE: Cancellations must be executed before 5:00 p.m. EST on the date of submission. If the submission is completed after 5:00 p.m. EST, on a weekend, or holiday the cancellation must be executed prior to 5:00 p.m. EST the next business day. By canceling a submission, you are permanently deleting the submission from our database.

[EAQs]

(Privacy)

(Disclaimer)

[Help with Downloading files]



Explanation of Options:

- File and Pay:
 - Quarterly RT-6 or Quarterly RT-8A:
 - ✓ Data is manually entered for the File or File and Pay.
 - > Import Quarterly RT-6 or Quarterly RT-8A File:
 - ✓ Import a flat file to submit.
 - Check Import File Format Quarterly RT-6 or RT-8A:
 - ✓ Run a format-check on a flat file before importing.
- Payment Only:
 - ➤ Make a Payment Only:
 - ✓ Make a payment without filing.
- Other Options:
 - View/Download Import Process Error Report(s)
 - Reprint Confirmation Page(s):
 - ✓ Display a list of filings made through this website.
 - ✓ Allows a summary reprint of a selected Confirmation.
 - Cancel Submission(s):
 - ✓ Allows same day cancellation of a web filing.
 - ✓ NOTE: Cancellations must be executed before 5:00 p.m. Eastern Time (ET) on the date of submission. If the submission is completed after 5:00 p.m. ET, on a weekend or holiday, the cancellation must be executed prior to 5:00 p.m. ET the next business day. By canceling a submission, you are permanently deleting the submission from the Department's database.
 - View Canceled Submission(s):
 - ✓ Displays listing of canceled filings.
 - Update e-Services Profile:
 - ✓ Redirects to the Department's e-Enrollment application: floridarevenue.com/taxes/eEnroll
 - Update contact information.
 - Update banking information.
 - Update file and/or payment method.
 - Check for Bills:
 - ✓ Redirects to the Department's Bill Pay application.
 - √ https://taxapps.floridarevenue.com/OnlineBillPayment/SelectBillType.aspx
 - Allows payment only for billings that have been sent out by the Department.
 - Change Business Address and/or Account Status:
 - ✓ Redirects to the Department's Request a Change of Address or Account Status application.
 - √ floridarevenue.com/taxes/updateaccount
 - View Tax Rates:
 - ✓ Redirects to display list of Reemployment Tax Rates.
 - View Installment Plan

3) Section 3 – Download Agent's Client Listing

To display a selection list of Agent's clients click the "Download" button.

Department of Revenue							
DOR Home e-Sei Reemployment Tax -		nt Page Contac RT-6 Instruction	ets Age	nts Only Logout ended Instructions			
	Agent	A0009999 Company stered Employer Databa	Listings	counts			
1	Fo file a RT-6 or RT-8A	for an Employer, enter the		Submit:			
To download	d an Agent listing of all	Submit related companies choo	<u> </u>	option:			
[FAQs]	[Privac	SECURE (1) MENT	isclaimer]	[Help with Downloading files]			

After clicking the "Download" button, the question "Do you want to open or save myCompanysA0009999.txt (811 KB) from vrtx-fl-uc.bswa.net?" will be displayed at the bottom of the screen. Select "Open" to display Agent's Client Listing.

A popup box will appear with a list of the Agent's clients.



Agents Only Amended Instructions Reemployment Tax - Click for Help **RT-6 Instructions** Agent A0009999 Company Listings Search the DOR Registered Employer Database for Active Accounts FEIN: Submit To file a RT-6 or RT-8A for an Employer, enter the following and Submit: Enter RT#: FEIN: OF Submit myCompanyA0009999 - Notepad □ X File Edit Format View Help FEIN Trade Name Account Status Begin Date End Date

Active-Required

Active-Required

Active-Required

Reinstated

Reinstated

Reinstated

2012-01-01

2013-04-01

2012-10-01

2008-07-01

2011-01-01

2012-04-01

9999-12-31

9999-12-31

2014-06-30

2014-12-31

2012-07-31

9999-12-31

wnloading files

NOTE: An Agent may only file for clients on the listing.

THIS IS MY BUSINESS

THIS IS NOT MY BUSINESS I

YOSEMITE SAM DAGNABBIT

CUPCAKES ARE WONDERFUL

HOPEFULLY MY LIST IS GETT

MARVIN MARTIAN MARINI

0123456

0234567

9876543

0654321

8888888

7777777

597777777

596666666

59555555

271111111

268888888

207777777

III. Filing through BSWA Securenet

A. Gaining Access to Securenet

From the Department's Home page, <u>floridarevenue.com</u>, select "File and Pay."



Under the **Upload a File Using SecureNet** section, select "**Reemployment (Unemployment)**Tax."

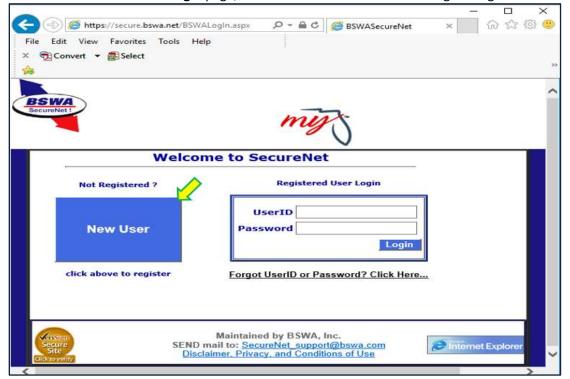


B. BSWA SecureNet Welcome page provides login access

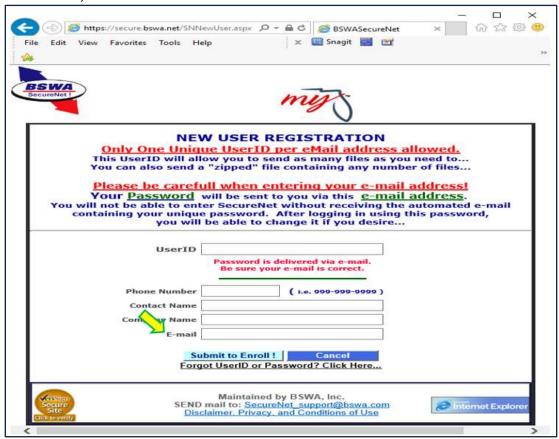
Click the "My Florida" box to open the Login page.



New User Registration is required by the SecureNet website application.
 On the SecureNet Login page, click the "New User" button to begin a registeration.



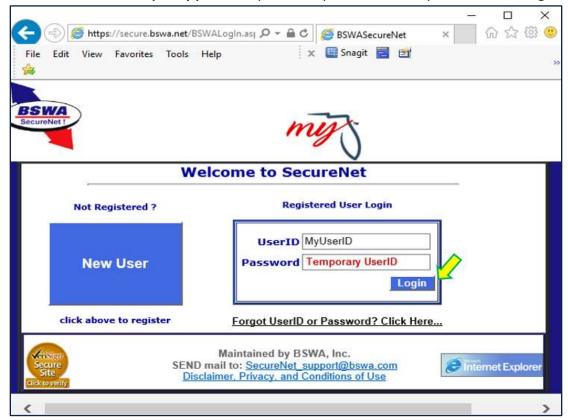
On the SecureNet **New User Registration** page, enter the UserId you select and your contact information, then click the "**Submit to Enroll**" button.



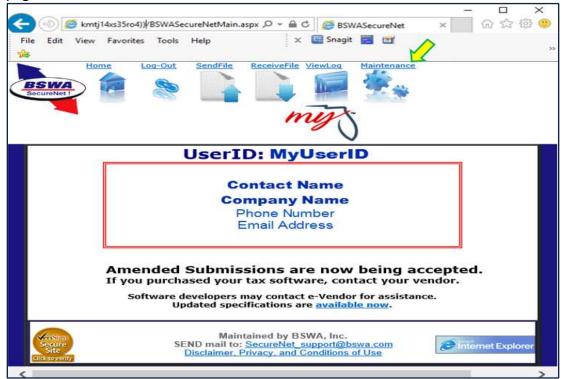
The SecureNet system will email a **temporary password** to the email address provided during registration.



Use the UserID and temporary password provided by the SecureNet system email to "Login".



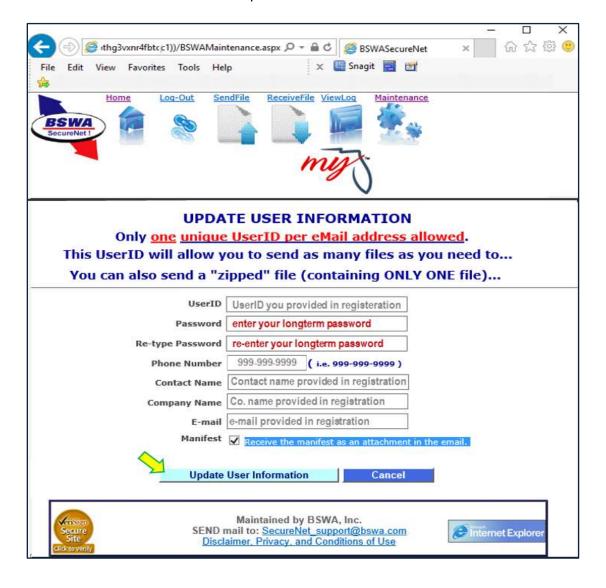
On the SecureNet **Main** page, select the **""Maintenance"** option_to access the Maintenance page.



C. The SecureNet **Maintenance** page provides registration update ability

To complete your New User registration, enter your preferred longterm password(s) and click the "**Update User Information**" button.

Registered users may use the "Maintenance" option at any future date to keep information accurate and up to date.



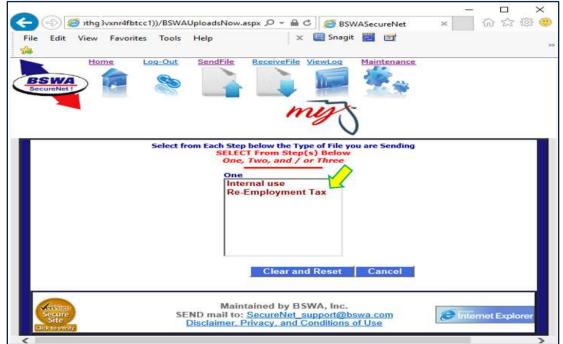
D. The SecureNet Login page allows registered users to access the website Enter UserID and Password and click on "Login" button.



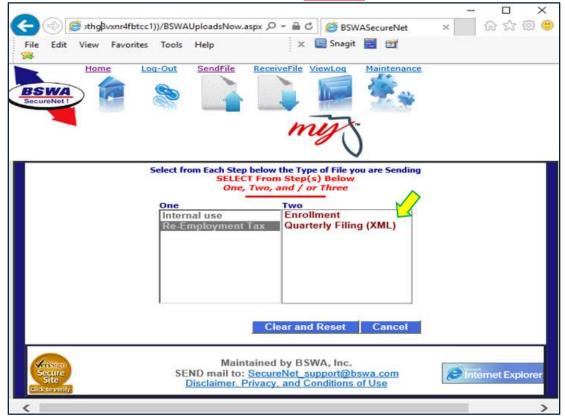
E. The SendFile option provides the ability to upload a file.

Select **"Send a File"** in the activity ribbon and follow the steps.

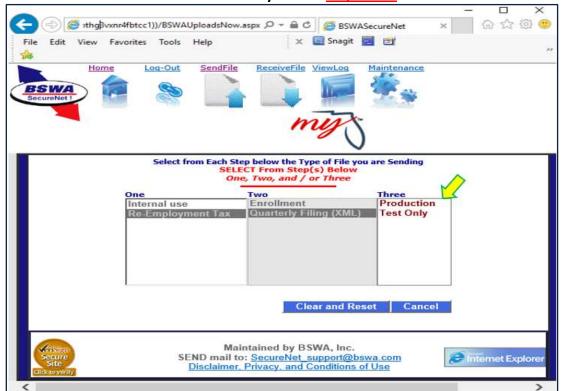
Select **"Re-Employment Tax"** under <u>Step One</u>. Step Two then displays.



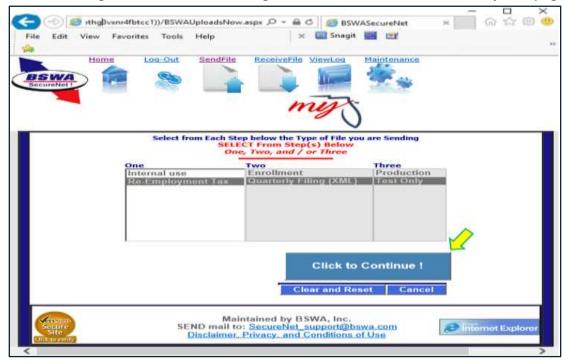
Select "Quarterly Filing (XML)" under <u>Step Two</u>. Step Three then displays.



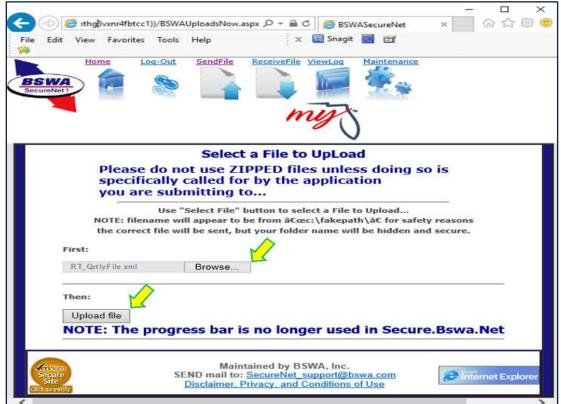
Select "Production" or "Test Only" under <u>Step Three</u>.



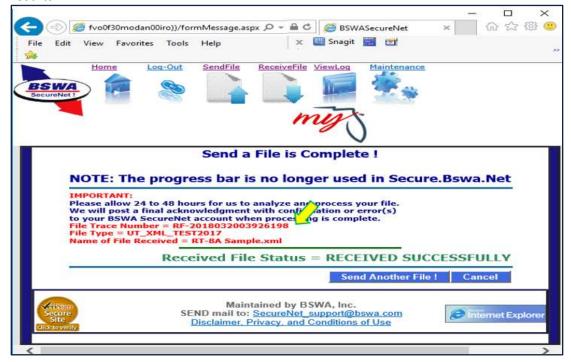
Once **Step 1, Step 2 and Step 3** selections are made, the "**Click to Continue**" button will display. Clicking "**Click to Continue**" navigates the user to the **Browse and Upload** page.



On the **Browse and Upload** page, click the "**Browse**" button to locate your file, then click the "**Upload file**" button to upload the selected file.



The **Send a File is Complete** page automatically displays, providing a **Trace number** and details regarding the file uploaded. This information signifies that your file has been received. It does signify that your submission is successful. **Note:** You must retrieve your manifest and view results.



1) Two courtesy emails are sent from the Secure Net system for each submission.

First, a **trace number** email is sent to the registered email address, displaying the trace information that is displayed on the "**View Log**" page.



Second, a **manifest notification** email is sent to the registered email address, displaying the manifest name that is ready to retrieve from the "**Receive File**" page.



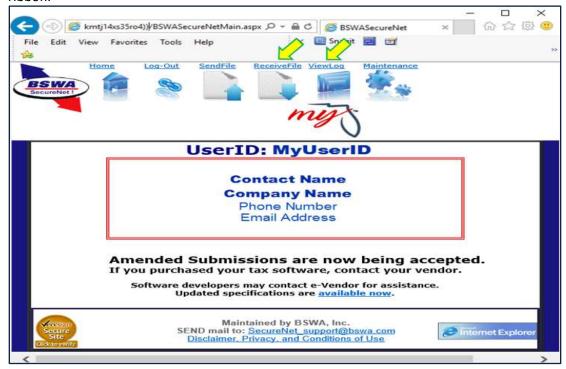
You may click on the web address URL in the manifest email for direct access to SecureNet.

See the **SecureNet** page linked from email.

Click on the "MyFlorida.com" LOGO, to open the SecureNet Welcome page to login.

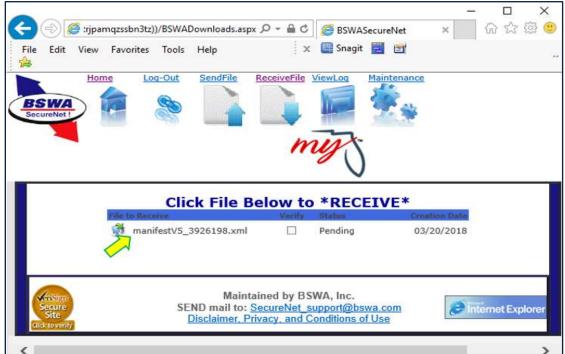


From the SecureNet **Main** page, the options to "**ReceiveFile**" or "**ViewLog**" are available from the ribbon.



F. The ReceiveFile option provides the ability to access manifests.

Select "ReceiveFile" in the activity ribbon. Manifests are displayed in a table format. By clicking on a manifest, it can be opened or saved. Note that the manifest name is the same as emailed.

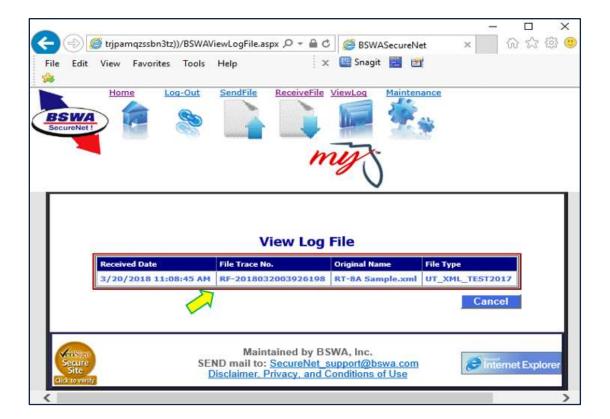


G. The ViewLog option provides the ability to view a list of previously submitted files.

Select "ViewLog" in the activity ribbon. A view only submission history is displayed in a table format.

Note that the log table displays:

- 1) Date/Time you submitted a file
- 2) Trace number from the file notification email
- 3) File name that you uploaded
- 4) Filing type you selected (test or production)



H. Manifests are produced for successful and rejected submissions.

NOTE: If the submission file is for **multiple accounts**, review each account individually. **Multiple account submissions** can have both **confirmations** and **errors** within the same manifest.

Successful transmissions receive a Confirmation Number, and the file is accepted. Successful production submissions are transmitted to the Department. (Test files are NOT transmitted to the Department.)

```
<?xml version="1.0" encoding="utf-8"?>
<AcknowledgementAction xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xsi:schemaLocation="http://www.irs.gov/efile</p>
D:/FLORIDA/Uc_Test2010_XML/schema/message/FLefileMessage.xsd" xmlns="http://www.irs.gov/efile">
   <Acknowledgement>
        <TransmissionAcknowledgement>
                <TransmissionId>3273208</TransmissionId>
                <TransmissionTimestamp>2016-12-17T09:30:47</TransmissionTimestamp>
                <OriginAcknowledgement>
                        <OriginId>-</OriginId>
                       <ItemAcknowledgement>
                                <TransmissionHeader>
                                        <ProcessType>T</ProcessType>
                                </TransmissionHeader>
                                <OriginHeader>
                                        <OriginId>-</OriginId>
                                        <AgentIdentifier>E1234567</AgentIdentifier>
                                </originHeader>
                                <UTAccountResults>
                                        <ProcessingDate>2017-02-10T13:23:01.9303674-05:00
                                        <TINTypeValue>000000000</TINTypeValue>
                                        <StateEINValue>1234567</StateEINValue>
                                        <UTFilingYear>2816</UTFilingYear>
                                        <UTFilingQuarter>2</UTFilingQuarter>
                                        <UITotalWages>58229.78</UITotalWages>
                                        <ExcessNages>51229.78</ExcessNages>
                                        <OutOfStateWages>0</OutOfStateWages>
                                        <UITaxableWages>7000</UITaxableWages>
                                        <ConfirmationNumber>178418888881
                                        <Errors>
                                                (Error />
                                        </Errors>
                                </UTAccountResults>
                        </ItemAcknowledgement>
                </OriginAcknowledgement>
                <Process>P</Process>
        </TransmissionAcknowledgement>
    </Acknowledgement>
</AcknowledgementAction)
```

Failed transmissions receive Error Code(s), and the file is rejected.

The error(s) indicated by the Error Code(s) must be corrected and a corrected file must be submitted. Rejected submissions are not transmitted to the Department.

Schema error reject example.

```
<?xml version="1.0" encoding="utf-8"?>
<AcknowledgementList>
 <Count>1</Count>
  <Acknowledgement>
   <SubmissionId>3413346</SubmissionId>
   <EFIN />
   <SubmissionType />
    <TaxYear /:
    <SubmissionCategory>P</SubmissionCategory>
   <EIN />
    <StateTaxpayerID />
    <TaxPeriodEndDate />
    cTotalTax />
   (ErrorList)
        <ErrorCategory>SCHEMA/ErrorCategory>
       <ErrorMessage>The 'http://www.irs.gov/efile:SSN' element has an invalid value according to its data type.
<RuleNumber>X02</RuleNumber>
        <Severity>Critical</Severity>
      </Error>
    </ErrorList>
 </Acknowledgement>
</AcknowledgementList>
```

Business Rule reject example.

```
<TransmissionTimestamp>2016-12-17T09:30:47</fransmissionTimestamp>
                   <OriginAcknowledgement>
     <OriginId>-</OriginId>
                           <OriginHeader>
                                              <OriginId>-</OriginId>
                                     <UTAccountResults>
                                              cProcessingDate>2017-02-10T15:37:01.0438044-05:00cTINTypeValue>000000000</TINTypeValue>
                                               <StateEINValue>1234567</StateEINValue>
                                              cutFilingYear>2016</utFilingYear>
cutFilingQuarter>2</utFilingQuarter>
                                              (Errors)

<pre
                                                                <ErrorCode>E11</ErrorCode>
                                              </Errors>
                            </UTAccountResults>
</ItemAcknowledgement>
                   </originAcknowledgement>
          <Process>P</Process>
</fransmissionAcknowledgement>
 </Acknowledgement>
</AcknowledgementAction>
```